

Life Mastery Programs

Terms & Conditions

Included

Total costs for the six day journey is \$1095.00 to Teotihuacan, which includes: 5 nights accommodations at The Dreaming House (<http://thedreaminghousemx.com/>), 3 meals a day featuring healthy and traditional Mexican food, all lectures and teachings from our Trip Guides and their designated assistants, entrance fees to the pyramids, all transfers and luggage handling, and ground transportation provided that you travel at the times noted in our Intro Letter. Prices are double or triple occupancy. Life Mastery Programs reserves the right to raise the trip fee if there are exceptional cost increases beyond our control. *Every effort is made to ensure that no cost increases occur.* If a cost increase occurs and the necessary increase does not meet your satisfaction, you may cancel your reservation, at that time, for a full refund minus the non-refundable expenses. This statement is explained in detail in the CANCELLATIONS AND REFUNDS paragraph of this document.

Not Included

We are not responsible for your round trip transportation from your home to Mexico City. Also not included are items of a personal nature such as laundry, gifts, shopping, beverages, toll calls, excess baggage, medical costs, and the costs of hospitalization and evacuation from remote areas, insurance and additional expenses arising from the delay or extension of a trip due to weather, political disputes, sickness, failure of transportation, or other causes beyond our reasonable control.

Payment

A \$195.00 dollar deposit, which is non-refundable (unless we cancel the journey), secures your place on the journey. Your deposit is due by **January 10th**. The remaining payment in full is due **January 24th**. All payments are by credit card (Visa, MasterCard or American Express) personal check, money order, cashier's check, made out to "Life Mastery Programs."

Trip Member Responsibility

Trip members have the responsibility to select a trip appropriate to their abilities and interests. Trip members are held responsible for being in sufficient good health to undertake the trip. Trip members are responsible for preparing for this trip by studying the itinerary and pre-departure information sent by Life Mastery Programs and for discussing this itinerary with their personal physician. Trip members are also responsible for bringing the appropriate clothing, medicines, supplies and equipment as advised in the pre-departure information. *Trip members are participants in group travel and are expected to hold each other in compassionate regard, and to interact with each other with respect.*

Cancellation and Refunds

If cancellation occurs 60 or more days before departure, there will be a loss of \$195.00 dollars which is the total deposit amount. For cancellation 0-60 days prior to departure, no refund will be given - as is the case with a cancellation at the time of departure or after the trip departs. All cancellation notifications must be made to Life Mastery Programs in writing. Any refund requests must be made in writing to Life Mastery Programs within 30 days of the return date. We strongly recommend you purchase Travel Cancellation Insurance if there is a chance you may have to cancel for any reason.

Life Mastery Programs reserves the right to cancel any trip, prior to departure, for any reason whatsoever, including an insufficient number of participants or logistical problems (e.g. acts of God, war, strikes, etc.), which may impede trip operations. The refund of all payments as described in the paragraph below shall release Life Mastery Programs from any further liability.

PO Box 261, Marblehead, MA 01945

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A trip cancellation due to an insufficient number of participants would normally occur at least a month prior to departure, unless acts of God, war, strikes or other events impede our departure causing large numbers of participants to cancel participation on the journey prior to departure.

Life Mastery Programs must make substantial payments to suppliers (including providers of land travel) far in advance of the scheduled date on which we embark. If a trip is cancelled due to forces beyond our control (acts of God, war, labor strikes, earthquake, flooding, etc.), Life Mastery Programs will promptly refund the portion of the trip cost not advanced to suppliers (including any moneys set aside for airfare). Life Mastery Programs will use our best efforts to recover advance payments as promptly as possible, and we will refund to you the amount recovered, if any. However, Life Mastery Programs does not guarantee recovery of any or all of the advance payments made, and our use of best efforts to recover these payments will not include the institution of any legal proceeding in foreign lands. This policy applies to a trip cancellation by client choice following any necessary increase in trip costs.

Responsibility/Limitation of Liability

Life Mastery Programs which is a Massachusetts partnership with its principal place of business in Marblehead, MA, and its associates, gives notice that services provided in connection with these itineraries are rendered by suppliers who are not agents or employees of Life Mastery Programs. All of the accommodations, meals, tours, transportation and/or related travel services have been made by Life Mastery Programs only as an agent for the individual tour member. While every effort is made to make travel arrangements with reputable suppliers, a tour member expressly agrees that Life Mastery Programs shall not be liable for any delay, mishap, inconvenience, expense, irregularity, bodily injury or death to person, or damage to property occasioned through the negligence, wrongful or intentional acts, or default of any company or individual engaged in providing these arranged services. Each passenger conveyance, tour company, hotel accommodation, restaurant, etc. is subject to the laws of the state or country where the service is provided.

Life Mastery Programs shall not be liable, directly or indirectly, for bodily injury or property damage for any reason whatsoever, including, but not limited to the following causes: acts of God, detention, annoyance, weather, quarantines, strikes, civil disturbance, theft, negligence (including that of Life Mastery Programs), default, changes in government regulations, terrorism, war or failure of conveyance to arrive or depart as scheduled.

Life Mastery Programs reserves the right to substitute hotels and tour guides and to alter the itinerary when deemed necessary or advisable. The right is also reserved to cancel any trip prior to departure. Life Mastery Programs is released from any and all liability for cancellation of any trip, or portion thereof, except for payment of a land cost as set forth in the section on "**Cancellation and Refunds**".

Responsibility/Limitation of Liability (continued)

Life Mastery Programs reserves the right to decline to accept or retain any person whose actions, physical health, mental condition or general deportment impede trip operation or rights, welfare or enjoyment of other trip members. A refund based on the cost of unused land services is the limit of Life Mastery Programs responsibility.

Life Mastery Programs is not responsible for any refunds should a presenter advertised as attending or leading a tour or conference cancel for any reason. Life Mastery Programs is not responsible for any physical, mental, emotional, or any other reaction, trauma, or ailment during

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the trip or occurring afterwards, that participants may experience at the sites or from any leaders, workshops, or sessions of any kind, including private sessions with facilitators or presenters. Attendance on the trip indicates acceptance of this and all other provisions of this responsibility clause.

Life Mastery Programs recommends the purchase of appropriate travel accident insurance, baggage insurance, tour operation carrier default protection insurance, and trip cancellation insurance, and has made available explanatory information and policies, and the travel program member has the opportunity to purchase such insurance as protection against certain risks of travel to the planned destination. Travel program members are advised that travel insurance covers only what is included as stated in the travel insurance brochure.

The airlines or transportation companies concerned are not held responsible for any acts, omissions or events during the time passengers are not on board their planes or conveyances. The passenger contract in use by the carriers concerned, when issued, shall constitute the sole contract between the airlines or transportation companies and the purchase of this travel program and/or passengers.

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